



TENANT

SUPPORT SERVICE

Holistic Information & Referral Strategy



Our goals

- Increase the knowledge and awareness of tenants' rights and responsibilities
- Provide information and referral services for tenants in the private rental market in City of Toronto
- Foster a healthy and welcoming community environment for newcomers

Services We Provide:



1:1 Information & Referral Services

- In-person appointment / Drop-in
- Telephone/ Email / Social Media



Group Workshops & Activities



Multilingual Information Update

Issues we help with:



- Information about housing law and tenants' rights and responsibilities
- Landlord/tenant dispute matters
- Eviction orders and related issues
- Above guideline rent increase (AGI)
- Harassment and Discrimination in rental housing
- Legal and/or other political referrals
- Others

Inquiry

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For more information

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